

# Frequently Asked Questions

**Q** My child has tested positive for COVID.

What does this mean?

**A** Your child will need to self-isolate and your household members are classified as household contacts.

- Your child will need to self-isolate for 10 days.
- Support for testing and care will be provided by Regional Public Health
- Advise Graeme Budler by completing the online [COVID Notification Form](#) (found on our school website on the home page pop-up notification).

**Q** Who do we advise if our child tests positive for COVID?

**A** Please advise Graeme Budler by completing the online [COVID Notification Form](#) (found on our school website on the home page pop-up notification).

**Q** A member of our household is a close contact.

How does this affect my child?

**A** Your child can attend school as they have had no contact with a positive case.

If the household member tests positive, then your child becomes a close contact and must self-isolate.

**Q** What will the school do if there is a positive case?

**A** We follow a response plan that is guided by the Ministry of Health and the Ministry of Education.

- This involves seeking confirmation of the positive case and time frames around the infectious period.
- Case numbers will be updated via the [KingsWay School Covid-19 Live Message Board](#).
- If this occurs during the day, whānau will be asked to collect their child as soon as possible.

**Q** With everything going on, my child is feeling anxious.

What can I do?

**A** At KingsWay School, we are doing what we can to ensure that school is a safe, fun place to be. Please contact the school counsellors through the usual channels if required. Teachers are being careful to focus on positive solutions to encourage students to look after themselves, one another and show kindness.

**Q** My child is self-isolating. What school work will be available?

**A** School specific distance learning is explained in [THIS LINK](#).

**Q** What has changed in Phase 3?

**A** Please refer to the Ministry of Health diagrams on the [KingsWay School Covid-19 Live Message Board](#).